

SUMITOMO SERVICE

To enhance your manufacturer's warranty and make sure your fusion splicer is always functioning correctly, Networks Centre offer a supplementary service for Sumitomo T71 and T72 fusion splicers along with Sumitomo FC6 cleavers.

For more information, speak to your account manager.



All Sumitomo fusion splicers supplied by Networks Centre are delivered with a return to base, 3 year manufacturer's warranty. To enhance this manufacturer's warranty and make sure your fusion splicer is always functioning correctly, e.g. after intensive use, Networks Centre offer a supplementary service for Sumitomo T71 and T72 fusion splicers along with Sumitomo FC6 cleavers.

The service covers the following:

- Deep clean of entire unit
- LED's
- Camera clean
- Electrode replacement
- Software update as appropriate
- Machine functionality check, focus errors, motor errors, heat shrink oven check
- Carriage charges to deliver the customer back once service complete.
- Fibre guides
- Fusion arc check
- Splicer fibre clamps
- Cleaver deep clean
- Cleaver fibre clamp pad

This service can be ordered at any time and does not replace the manufacturers service but is complimentary and Networks Centre are an approved agent for service.

The customer is responsible for carriage to Networks Centre.

Service will be completed within 5 days after receipt and returned to the customer's advised delivery address.

Any parts found to be broken due to misuse will be highlighted to the customer. If required, we will arrange for a quote to be issued for replacement and arrange with Sumitomo.

Should the splicer prove to have a fault and need to be returned to Sumitomo for assessment, we will contact the customer for their written acceptance. If there is a requirement for additional charges, a PO will be requested to carry out the work. A revised expected return date for the splicer would also be quoted at this time.

Phone support will be available to help identify issues that may occur on site.

Servicing doesn't cover wear & tear e.g. to decals, replacement carry straps, carry case etc. A condition report will be provided along with a list of anything that should be considered replacing.

Networks Centre standard terms and conditions apply.

NetworksCentre.

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